# LOS ANGELES COMMUNITY COLLEGE DISTRICT PERSONNEL COMMISSION MEETING

Wednesday, September 1, 2021 – 12:30 p.m. Via Teleconference:

https://laccd.zoom.us/j/5603717342

Dial by your location +1 669 900 6833 US (San Jose) Meeting ID: 560 371 7342

#### ORDER OF BUSINESS-CLOSED SESSION MEETING

- I. Roll Call
- II. Requests to Address the Personnel Commission on Closed Session Matters
- III. Convene in Closed Session
  - a. To Discuss Public Employment
    Pursuant to Government Code Section 54957
  - b. Conference with Legal Counsel-Anticipated Litigation Pursuant to Government Code Section 54956.9
- IV. Report of Action Taken in Closed Session
- V. Adjourn

#### **NEXT PERSONNEL COMMISSION MEETING:**

Wednesday, September 22, 2021 Closed Session 12:30 p.m. Open Session 1:00 p.m. Via Teleconference

In compliance with Government Code Section 54957.5 (b), documents made available to the Personnel Commission after posting of the agenda that relate to an upcoming public session item will be made available by positing on the District's official bulletin board located in the lobby of the Educational Services Center located at 770 Wilshire Boulevard, Los Angeles, California 90017. Members of the public wishing to view the material will need to make their own parking arrangements at another location.

If requested, the agenda shall be made available in appropriate alternate formats to persons with a disability, as required by Section 202 of the American with Disability Act of 1990 (42 U.S.C. Section 12132), and the rules and regulations adopted in implementation thereof.

To make a request for disability-related modification or accommodation, including auxiliary aids or services, please contact the Personnel Commission Office at PersComm@laccd.edu no later than 12 p.m. (noon) on the Monday prior to the Personnel Commission meeting.

# LOS ANGELES COMMUNITY COLLEGE DISTRICT

PERSONNEL COMMISSION MEETING

Wednesday, September 1, 2021 – 1:00 p.m. Via Teleconference:

https://laccd.zoom.us/j/5603717342

Dial by your location +1 669 900 6833 US (San Jose) Meeting ID: 560 371 7342

## ORDER OF BUSINESS - OPEN MEETING

- I. Convene Regular Meeting
- II. Report of Actions Taken in Closed Session
- III. Miscellaneous Personnel Commission Activities and Announcements
  - a. Classified Employment Opportunities Bulletin
  - b. Strictly Classified Employee Bulletin
- IV. Salary Reallocation and Title Change for the class of Software Systems Engineering Manager (Case 4009)
- V. Re-activation for the Class of Computer and Network Operations Manager (Case 4010)
- VI. Correspondence
- VII. Notice of Anticipated Items: Revision to Personnel Commission Rule 702, PERFORMANCE EVALUATION FOR PROBATIONARY AND PERMANENT CLASSIFIED EMPLOYEES (Final Approval); Revision to Personnel Commission Rule 812, VACATION LEAVE (Tentative Approval); Revision to Personnel Commission Rule 816, HOLIDAYS (Tentative Approval)
- VIII. Hear Non-Agenda Speakers/Open Forum
- IX. Reconvene into Closed Session
- X. Reconvene into Open Session
- XI. Report of Actions Taken in Closed Session
- XII. Adjourn

#### **NEXT PERSONNEL COMMISSION MEETING:**

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## LOS ANGELES COMMUNITY COLLEGE DISTRICT

**TO:** THE PERSONNEL COMMISSION

**FROM:** Ronald Delahoussaye

**SUBJECT:** Salary Reallocation and Title Change for the class of Software Systems

Engineering Manager, Software Systems Group, Information Technology Series

(Case 4009)

# **Recommendations:**

I. It is recommended that the salary for the class of Software Systems Engineering Manager be reallocated from salary schedule 10897.85 to salary schedule 11497.22; and that the salary setting basis be changed to maintain a five-step differential above the class of Software Systems Engineer, effective September 1, 2021.

#### Current:

Salary Schedule 10897.85

Step 1	Step 2	Step 3	Step 4	Step 5	
\$10,897.85	\$11,497.23	\$12,129.58	\$12,796.70	\$13,500.52	Monthly
\$130,774.20	\$137,966.76	\$145,554.96	\$153,560.40	\$162,006.24	Annual

# Proposed:

Salary Schedule 11497.22

Step 1	Step 2	Step 3	Step 4	Step 5	
\$11,497.22	\$12,129.57	\$12,796.69	\$13,500.51	\$14,243.04	Monthly
\$137,966.64	\$145,554.84	\$153,560.28	\$162,006.12	\$170,916.48	Annual

- II. It is recommended that the class of Software Systems Engineering Manager, in the Software Systems Group, Information Technology Series, be retitled to Systems Engineering Manager and that the revised class description be adopted.
- III. It is recommended that the position of Software Systems Engineering Manager be reclassified for the purpose of title change only to Systems Engineering Manager.

# **Bases of Recommendations:**

1. Staff reviewed the current salary setting basis for the class of Software Systems Engineering Manager because of an increase in management-level duties related to the overall operations and staff assigned to the District's data center to ensure that efficient and reliable levels of

September 1, 2021 RD:US:RP service are provided to users on a District-wide basis. As a result of the additional responsibility noted above, staff is recommending adding an additional salary step to the salary allocation of the class, which will create a new salary salary setting basis of five steps above the key class of Software Systems Engineer.

- 2. The recommended title change and specification revisions are intended to provide a more accurate reflection of the functions performed by an incumbent in this job classification.
- There is currently one incumbent in the Software Systems Engineering Manager position 3. that will be affected by the recommended title change.

Case 4009 September 1, 2021

# LOS ANGELES COMMUNITY COLLEGE DISTRICT PERSONNEL COMMISSION

# CLASS SPECIFICATION CLASS CODE 1040

#### SOFTWARE SYSTEMS ENGINEERING MANAGER

#### **DEFINITION**

Plans, <u>schedules</u>, <u>coordinates</u>, <u>and manages</u>, <u>and evaluates the work of staff engaged in analyzing</u>, <u>installing</u>, <u>eustomizing</u>, <u>optimizing</u>, <u>troubleshooting</u>, <u>and monitoring large scale</u>, <u>complex application and system software</u> <u>for</u> the <u>operations of the</u> <u>District's application and system software and data center</u>.

#### TYPICAL DUTIES

Plans, and manages operations related to the design, implementation, and maintenance of large scale, and evaluates the work of a group of technical staff engaged in analyzing, installing, customizing, optimizing, troubleshooting, and monitoring complex application and system software such as Enterprise Resource Planning (ERP) systems, database systems, computer operating systems, web servers, application development tools, and systems management tools and utilities.

Plans and schedules application and system software analysis, design, and implementation activities; assigns projects; reviews progress, and prepares status reports.

Plans, schedules, and manages the operations of the District's central computer operations center to ensure that efficient and reliable levels of service are provided to users on a District-wide basis.

<u>EnAs</u>sures that adequate technical support and advice are provided and policies and procedures are adhered to by the colleges and to the Office of Information Technology.

Evaluates, selects, and oversees the use of systems management software to monitor system activities at multiple sites.

<u>EnAs</u>sures that software systems work is coordinated with applications systems work to maximize efficiency of the District's computer and network systems.

Provides technical expertise in the complex and technically difficult phases of software systems projects.

Plans, oversees, and monitors the establishment of system security controls.

Oversees the evaluation of new software technologies, prepares cost-benefit analyses, and makes recommendations regarding their applicability to the District.

Develops and revises documentation procedures and standards for assigned technical units.

Plans, directs, managers, and evaluates system capacity planning studies.

Maintains and oversees periodic testing of system disaster recovery plans.

Maintains a disaster recovery plan for IT operations and production systems and coordinates responses to emergency production issues; resolves conflicting demands from users for service.

Drafts contract language with software vendors and reviews vendor performance.

Reviews technical manuals and periodicals for information pertinent to software systems.

Confers with computer manufacturers regarding hardware/software interface problems.

Coordinates, plans, manages and reports on budgets for assigned units.

Maintains effective and cooperative working relationships with administrators, functional and technical team members, and users.

Manages, leads, and evaluates Selects and trains staff members of assigned technical units.

Plans, organizes, schedules, and participates in the training of staff relative to system software and new technological processes.

May act for the Chief Information Officer in his/her absence.

Performs related duties as assigned.

#### DISTINGUISHING CHARACTERISTICS

A Software Systems Engineering Manager is responsible for planning, scheduling, and managing, and evaluating the work of technical staff engaged in analyzing, installing, customizing, optimizing, troubleshooting, and monitoring large scale, complex the District-wide operations of application and system software and the data center for the District.

A **Software Systems Engineer** is a member of a technical team responsible for analyzing, installing, customizing, optimizing, troubleshooting, and monitoring large scale, complex application and system software for the District. An employee of this class receives assignments that are geared towards meeting high-level technical goals and objectives and assuring implementation of software that meets those objectives with maximum-effectiveness and efficiency.

#### **SUPERVISION**

General supervision is received from the <u>Vice Chancellor/Chief Information Officer</u>. General supervision is exercised over <u>assigned supervisory</u>, <u>professional</u>, <u>and technical IT staff</u> <u>technical staff engaged in application and system software design</u>, <u>implementation</u>, <u>and maintenance</u>.

# **CLASS QUALIFICATIONS**

#### **Knowledge of:**

Technology and methodology of application and system software

Principles of system planning and process control, documentation, and testing

Command language scripting in Unix, MS-Windows, etc.

Programming languages such as ABAP, Visual Basic, Java, C, C++, Cobol, etc.

Application and system software analysis, testing, and maintenance

Database systems such as Oracle, SQL Server, Rdb, etc.

Web page design and development using tools such as SAP Portals, .ASP, Dreamweaver, etc.

Enterprise Resource Planning (ERP) systems such as SAP, Peoplesoft, Oracle, etc.

Principles of central user administration, system security, and software transport management

System security and access control

Concepts and techniques of project management including project control, planning, estimating, resource management and qualify assurance

Principles, procedures, and methods used in data acquisition, storage, structuring, and retrieval

Principles and practices of organization, management, and work simplification

Principles of budgetary planning, management, and cost control

Principles of supervision, team building, and training

Characteristics and capabilities of servers, networks, and related equipment

New developments and current trends in application and system software concepts, methodology and technology

#### **Ability to:**

Plan, coordinate, manage, and evaluate the work of assigned technical staff

Manage and coordinate multiple projects of a complex and technical nature

Estimate needs for staff and maintain work schedules

Train staff in the application of new application and system software concepts

Analyze and interpret detailed systems and procedures

Provide technical assistance to users and staff members

Create Write clear and precise guidelines, technical procedures, and documentation

Achieve maximum utilization and efficiency of system resources by using software to the best advantage and by modifying software to meet changing needs and requirements

Acquire knowledge of new technologies and software and apply that knowledge to solving operational problems

Analyze and express difficult concepts in oral and written communications

Prepare effective written and oral communications, reports, and presentations

Anticipate conditions, plan ahead, establish priorities, and meet project schedules

Review and evaluate detailed project management plans and project progress

Review and evaluate project deliverables

Consistently use and promote professional standards and practices related to assignments

Maintain a focus on details, quality, and precision in the performance of duties

Actively contribute to a culture of constructive collaboration and innovation with colleagues

Build rapport with clients and maintain a professional demeanor while handling complex user issues

Maintain confidentiality of work-related information and materials

Motivate, direct, and develop others

Stimulate teamwork and promote cohesiveness to achieve team and project goals

Establish <u>and maintain</u> effective <u>and cooperative</u> working relationships with administrators, <u>technology</u> staff, project consultants, <u>users</u>, and vendors

Travel to off-site meetings

# **ENTRANCE QUALIFICATIONS**

# **Education and Experience:**

A bachelor's degree from a recognized college or university, preferably with a major in computer science, computer information systems, management information systems, computer engineering, or a related field-

#### **AND**

#### Experience:

<u>four Five</u> years of recent, full-time, paid experience in the analysis, design, and implementation of large scale, complex application and system software. Experience in a supervisory capacity and experience with an Enterprise Resource Planning (ERP) system are desirable.

### **Special:**

A valid Class "C" California driver's license

Travel to locations throughout the District is required.

#### Reasonable Accommodation

Our class specification generally describes the duties, responsibilities, and requirements characteristic of the position(s) within this job class. The duties, responsibilities, and requirements of a particular position within this class may vary from the duties of other positions within the class.

In accordance with the Americans with Disabilities Act (ADA), the Los Angeles Community College District provides reasonable accommodation to qualified individuals with covered disabilities on a case-by-case basis throughout the application, examination, and hiring processes and throughout employment. If an individual is in doubt about his or her ability to perform the duties and responsibilities of a position or possession of any other requirement noted in a class specification or job announcement, he or she should always apply for a position and request reasonable accommodation at the appropriate time.

#### LOS ANGELES COMMUNITY COLLEGE DISTRICT

**TO:** THE PERSONNEL COMMISSION

**FROM:** Ronald Delahoussaye

SUBJECT: Re-activation for the Class of Computer and Network Operations Manager (Case

<u>4010)</u>

# **Recommendations:**

I. It is recommended that the Personnel Commission re-activate the class of Computer and Network Operations Manager and that the class be placed in the Management Group, Information Technology Series; that the class be retitled to Network Infrastructure Systems Manager; that the revised class specification be adopted; that the salary for the class be allocated to salary schedule 11349.42; and that the salary setting basis for the class be based on eight steps above Network Engineer, effective September 1, 2021:

Salary Schedule 11349.42

Step 1	Step 2	Step 3	Step 4	Step 5	
\$11,349.42	\$11,973.64	\$12,632.19	\$13,326.96	\$14,059.94	Monthly
\$136,193.04	\$143,683.68	\$151,586.28	\$159,923.52	\$168,719.28	Annually

- II. It is recommended that the Personnel Commission authorize an examination for the class of Computer and Network Operations Manager (retitled to Network Infrastructure Systems Manager), with an Open and Promotional (Dual Certification) field of competition.
- III. It is recommended that Rule 596, OVERTIME, be amended to designate the class of Computer and Network Operations Manager (retitled to Network Infrastructure Systems Manager) as Administrative for purposes of overtime.
- IV. It is recommended that the position of EN 1015135 in the class of Deputy Chief Information Officer, IT Infrastructure and Software Systems Support be reclassified to the re-activated class, and that the incumbent be provided with salary benefits, and upon appointment to his reclassified position, seniority benefits in accordance with the provisions of Personnel Commission Rule 591, SALARY ALLOCATION AT RECLASSIFICATION OR REALLOCATION, effective September 1, 2021.
- V. It is recommended that the class of Deputy Chief Information Officer, IT Infrastructure and Software Systems Support be abolished upon re-activation of the Computer and Network Operations Manager (retitled to Network Infrastructure Systems Manager).

# **Bases of Recommendations:**

1. The Vice Chancellor/Chief Information Officer requested that staff conduct a review of the management classifications within the IT Infrastructure and Software Systems Support area since there has been a reassignment of duties and responsibilities over the last few years. Back in January of 2019, the Vice Chancellor, Finance and Business, who was overseeing the information technology services of the District at the time, endorsed the establishment of a new class of Deputy Chief Information Officer, IT Infrastructure and Software Systems Support based on the recommendations from Huron Consulting Group in an effort to enable

Case 4010

the District to more effectively run the enterprise networks, technology service desk, data center, and software systems operations. However, since the establishment of this classification, the current Vice Chancellor/Chief Information Officer has reorganized the data center and software systems operations, and removed those functions from the position and reassigned them to the Software Systems Engineering Manager, who currently reports directly to the Vice Chancellor/Chief Information Officer. Based on this reorganization of duties and responsibilities, staff found that the duties of the position no longer fall at a deputy CIO level classification and recommended re-activing the Computer and Network Operations Manager (retitled to Network Infrastructure Systems Manager) which was found to be a more appropriate match for this position.

- 2. The re-activated class of Computer and Network Operations Manager (retitled to Network Infrastructure Systems Manager) will report to the Vice Chancellor/Chief Information Officer and requires an incumbent to plan, organize, and manage the operations of the District's Enterprise networks, technology service desk, and District-wide telecommunications. An organizational chart is included in this report to illustrate how this position fits within the District's IT organization.
- 3. The recommended salary schedule for the re-activated class is based on an eight-step differential above the class of Network Engineer, the District's key class for positions in this occupational area. Staff considers this salary setting basis as appropriate since it is consistent with salary setting-bases in similar level positions within the Information Technology Series. Staff was not able to obtain an adequate salary sample for comparable classes from other public agencies within the Greater Los Angeles area or from the compensation database of the U.S. Department of Labor, Bureau of Labor Statistics.
- 4. The recommended title for the subject class is descriptive of the level and scope of duties that are assigned to the class.
- 5. Personnel Commission Rule 596, OVERTIME, defines an administrative class as one where the primary duties and responsibilities of the position consist of the administration of an organizational unit at the Branch level, or its equivalent, and possess the following characteristics:
  - Customarily and regularly plan, organize, direct, and review the work of other employees.
  - Customarily and regularly direct the activities of the organizational unit through subordinate supervisory employees.
  - Customarily establish policies and procedures regarding the operations of the organizational unit.
  - Customarily and regularly exercise discretionary powers and sanctions.
  - Customarily and regularly do not personally perform duties similar to those of subordinates.
  - Customarily and regularly review recommendations and decisions of subordinates which significantly impact the District.

Case 4010 September 1, 2021 RD:US:RP

The Network Infrastructure Systems Manager meets the administrative class definition outlined in this rule.

6. A review of EN 1015135's assigned duties determined that they matched the duties identified on the class description of the re-activated class.

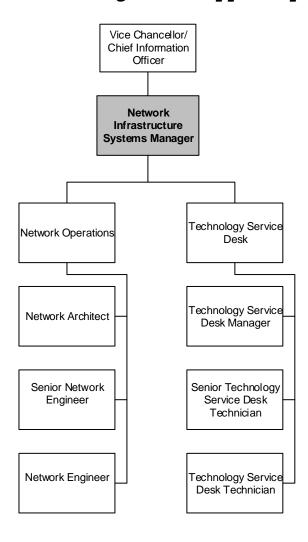
# STATUS OF INCUMBENT

EN 1015135 is not required to participate in an examination process. The incumbent has served in the reactivated class prior to his reclassification to the Deputy Chief Information Officer IT Infrastructure and Software Systems Support.

Date of Last Performance Evaluation: June of 2017



# LOS ANGELES COMMUNITY COLLEGE DISTRICT Organizational Chart Information Technology Division-Network Infrastructure and Systems Support Operations



Case 4010 September 1, 2021 RD:US:RP

# **Rule Amendment**

# 596 Overtime

# **Education Code Section 88026**

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A. \*\*\*

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F. \*\*\*

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The District's current classes designated as Executive, Administrative, or Supervisory are as follows:

# **Executive Classes**

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# **Administrative Classes**

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Legislative and Governmental Relations Officer Network Infrastructure Systems Manager

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# **Supervisory Classes**

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# LOS ANGELES COMMUNITY COLLEGE DISTRICT PERSONNEL COMMISSION

CLASS SPECIFICATION CLASS CODE 1071

# COMPUTER AND NETWORK INFRASTRUCTURE SYSTEMS OPERATIONS MANAGER

#### **DEFINITION**

Plans, organizes, schedules, and directs manages the overall—operations of the District's central computer operations center, the enterprise networks, technology service desk, local area network (LAN), metropolitan area network (MAN), and district-wide telecommunications telephone operations of the District Office.

#### TYPICAL DUTIES

Plans, organizes, and directs the operations of the District's central computer operations center to assure that acceptable levels of service are provided to all college and District Office users.

Plans, organizes schedules, and directs manages the District's enterprise network infrastructure systems, including LANs, MANs, Wans, wireless, cloud platforms, Voice Over IP, security, identity management, Endpoint protection, fiber optic and copper cabling systems and internettelephone, and videoconferencing operations of the District Office.

Plans and coordinates the activities of telecommunications service providers such as local exchange carriers, state and governmental agencies, and internet service providers of the District.

Oversees the operations of the District's Plans, organizes and directs help technology service desk services and training programs for local and remote computer and network users and ensures that established service levels are met.

Plans, organizes and directs the use of systems management software to monitor computer and network operations at multiple sites.

Reviews procedures, schedules, and system controls to achieve maximum efficiency, effectiveness, security, and accuracy.

Works cooperatively Collaborates with college information technology staff to develop technical standards and procedures for District-wide use.

Serves as technical advisor on network services, systems, fiber optic and copper cabling systems and recommends improvements and enhancements.

Ensures accountability and accuracy for management of technology assets, vendors, software licensing, and hardware support for enterprise network infrastructure systems.

Participates in the planning and implementation of District-wide IT bond projects.

Participates Oversees in computer and network capacity planning studies.

Evaluates <u>existing and emerging new</u> computer and network technologies, conducts cost-benefit analyses, and makes recommendations regarding their applicability to the District.

Oversees the selection, assignment, training mentoring, and coaching of professional and technical staff on complex matters related to assigned technical units and supervision of computer, and network operations personnel.

Drafts contract language with and reviews the performance of vendors involved in computer and network operations.

Directs the procurement, inventory control, and disposition of paper stock and other computing supplies.

Maintains and periodically tests disaster recovery plans for computer and LAN and MAN operations.

Maintains effective and cooperative working relationships with administrators, functional and technical team members, and users.

Manages, leads, and evaluates staff members of assigned technical units.

Managesing the standardization and the development of specifications for the acquisition of computers, servers, and network equipment.

Provides periodic reports of IT systems activities to achieve and maintain performance measures.

Coordinates, plans, manages and reports on budgets for assigned units.

May act for the Chief Information Officer in his/her absence.

Performs related duties as assigned.

#### DISTINGUISHING CHARACTERISTICS

A Computer and Network Operations Infrastructure Systems Manager plans, organizes, and directs manages the overall operations of the District's central computer operations center as well as the local area network (LAN), metropolitan area network (MAN), Enterprise networks, technology service desk, and District-wide telecommunications telephone operations of the District Office.

A Vice Chancellor/Chief Information Officer is the District executive responsible and accountable for providing vision, strategic planning, and leadership for all technology functions and operations throughout the District including, but not limited to, data centers, technical service centers, production scheduling, technology service desks, communication networks (voice and data), classroom support, computer program/applications development and maintenance, and computer systems operations in a manner that effectively supports the instructional, student services, and business needs and operations of the District and is consistent with industry standards and best practices.

An Assistant Computer and Network Operations Manager directs the day-to-day activities of the District's central computer operations center as well as the local area network (LAN), metropolitan area network (MAN), and telephone operations of the District Office. An incumbent in this class also assists the Computer and Network Operations Manager in planning and organizing those computer and network operations.

#### **SUPERVISION**

General supervision is received from the <u>Vice Chancellor/Chief Information Officer</u>. General supervision is exercised over <u>assigned supervisory\_IT staff</u> <u>computer and network operations personnel</u>.

# **CLASS QUALIFICATIONS**

## **Knowledge of:**

Principles of <u>(enterprise) network</u> design, development, implementation and operations<del>-of voice and data (both local and metropolitan area) networks</del>

Network systems, protocols, and standards such as: TCP/IP, NAT, 802.1x, MPLS, OSPF, and BGP

Network management, network availability, and capacity planning tools

Capabilities of servers, local and wide area networks, and personal computers-

Systems analysis and assessment of alternative solutions

Fiber optic and copper cabling systems

Technology and methodology of application and system software

Principles and practices of information technology security

Principles of data storage, backups, and recovery

Telephone and videoconferencing technologies and operations

Capabilities of systems management software in monitoring distributed computer and network operations

Operation and application of a wide variety of network and computer software

Methods and equipment used to troubleshoot computer equipment and network malfunctions

New developments in computer hardware and network and systems technology

Documentation requirements and program testing procedures

Principles of planning and process control, documentation, and program testing

Principles of organization, management, and work simplification

Principles of supervision, team building, and training

Principles of budgetary planning, management, and cost control

Construction and planning requirement when planning network expansion and upgrades during building construction and renovation

English usage, punctuation, and spelling

## **Ability to:**

Provide oversight and management of technical teams engaged in providing support to the District's Direct and eoordinate computer and enterprise networks, telecommunications, and technology service desk operations among multiple locations through subordinate supervisors

Plan and organize operations to meet critical deadlines and to provide alternative procedures in emergencies

Diagnose complex operational problems and direct corrective action

Recognize critical elements of operational problems, develop and evaluate data, determine solutions, and react independently and promptly to situations and events

Analyze computer and network operations for the purpose of instituting or recommending more efficient procedures

Write clear and precise technical procedures and documentation for system operations and configuration

Consistently use and promote professional standards and practices related to assignments

Establish and maintain effective and cooperative working relationships with administratorsive personnel, technology staff, network users and vendors representatives of service companies

Actively contribute to a culture of constructive collaboration and innovation with colleagues

Acquire knowledge of new computer and network technologies and methods and apply that knowledge to solving operational problems

Communicate eEffectively communicate highly complex technical concepts information accurately, concisely and in understandable terms both orally and in writing

Prepare clear and comprehensive reports

Manage personal and institutional data in accordance with legal, regulatory, administrative, and contractual requirements.

Maintain high level of customer service and satisfaction

Effectively allocate and utilize the human, fiscal, and physical resources available for assigned area

Motivate, direct, train, and develop others

# Travel to offsite meetings

Learn the characteristics of new <u>network infrastructure</u> systems and equipment and update technical skills to adapt to changing technology

# **ENTRANCE QUALIFICATIONS**

## **Education and Experience:**

Graduation A bachelor's degree from a recognized four year college or university, preferably with a major in computer science, computer information technology, computer engineering, or a <u>closely</u> related field.

#### **AND**

Four Five years of recent, full-time, paid <u>professional-level</u> experience <u>in IT infrastructure network systems</u> <u>operations, supervising computer operations and/or network administration, operations or IT security in a large enterprise environment.</u> Experience <u>supervising multi-site</u> <u>computer and in a supervisory capacity</u> is desirable.

# Special:

A valid Class "C" California driver's license is required.

Travel to locations throughout the District may be is required.

#### Reasonable Accommodation

Our class specification generally describes the duties, responsibilities, and requirements characteristic of the position(s) within this job class. The duties, responsibilities, and requirements of a particular position within this class may vary from the duties of other positions within the class. In accordance with the Americans with Disabilities Act (ADA), the Los Angeles Community College District provides reasonable accommodation to qualified individuals with covered disabilities on a case-by-case basis throughout the application, examination, and hiring processes and throughout employment. If an individual is in doubt about his or her ability to perform the duties and responsibilities of a position or possession of any other requirement noted in a class specification or job announcement, he or she should always apply for a position and request reasonable accommodation at the appropriate time.